

Find your support people today

By choosing Mable you can enjoy:

- The ability to find a support person that you get along with.
- The freedom to choose what type of support you receive and when.
- To communicate directly with your support person as needed (no head office go between).
- The peace of mind that comes from Mable's strict support worker screening processes and insurance coverage.
- Double the hours of support with Mable.

Getting started is as easy as 1, 2, 3



Step 1. Sign up and search

Sign up for free at mable.com.au and start searching for your new, local Independent Support Person. Or bring along your existing support people.

They can join Mable and continue providing you with the same services.



Step 2. Connect and agree

Search through Mable's Independent Support Person profiles based on your needs. Choose who suits you and reach out to meet in your home. Agree on rates, hours and services that work for both of you.



Step 3. Enjoy your support

Start receiving friendly, quality support visits from your Mable people right away. Mable handles all the paperwork and payments so you can relax knowing everything is taken care of.

Important information

© 2020 Mable Technologies Pty Ltd ABN 80 162 890 379. Mable facilitates connections between independent workers and people who require their services, but does not employ or retain the workers, and does not supervise the arrangements made between workers and those requiring their services. Mable conducts certain checks on independent workers before they are approved, but we do not guarantee the accuracy of the information provided by them. Use of the Mable platform should be considered in accordance with our Terms of Use and Privacy Policy available at mable.com.au.

This document compares the hours of support potentially available per week through a typical Home Care Package (not self-managed) with those potentially available when an individual self-manages their Home Care Package through Mable. The bases of the figures and comparisons are described above. They do not include any additional amounts that might be paid by an individual towards their care. The figures and comparisons in this document are necessarily general, and do not take into account all relevant factors such as the kind of help required or the training and experience of the relevant workers. Arrangements between independent workers and people who require their services (including hourly rate and hours of work) facilitated through the Mable platform will be the subject of agreement between the relevant individuals, and the general comparisons in this document may not reflect any such arrangements.

Our Australia-based team can be reached
9am to 5pm
Monday to Friday (AEST)
1300 73 65 73

Sign up to Mable for free today



Are you getting the most from your Home care Package?

Get more with Mable



Mable creates more choice for our customers

So many Australians find that as they get older, their options seem to become narrower and at Mable, we're all about increasing choice.

You deserve the comfort that comes from having freedom to continue making decisions for yourself.

At Mable we believe that everyone who needs support should be able to choose what type of support they receive, how and when they receive it and who delivers that support.

Who is Mable?

Mable was created to give people more choice, power and control when looking for support to continue living independently in their homes.

We offer an innovative approach to home support services and empowers you to make decisions about all aspects of your support. Our easy-to-use *online* platform lets you search and connect with thousands of support people around Australia.

We're determined to make life better for our customers. You'll be surprised and delighted by our lower fees and enjoy much greater transparency than what you might be used to.

The Mable difference

Enjoy the freedom that comes from making choices for yourself. With Mable, you decide what support you need and select your support people and when you need them. You can even change the days and times yourself if you need to and choose support people based on their hourly rate and their skills.

Oh, and we only charge 14.3% in fees. That's a whole lot of extra hours of support you can take advantage of!

Mable offer you peace of mind

At Mable, we believe that people should be able to make choices about their support with the assurance that those providing their support have been checked and verified to ensure their safety.

Here's what you can count on:



Insurance

All our support people, and the services booked through the Mable platform, are fully covered by Zurich Australian Insurance.



Background checks

Every support person on Mable must hold an ABN and a current Police Check. In addition, we do reference and qualification checks, before they start and to make sure they stay up to date.



Support person ratings & reviews

Mable has a ratings feature that allows you to see how many stars workers receive, you can read what their past or present clients have to say about them too.



Safe, secure communication

As well as finding your support people on Mable, you can communicate with them on the Mable platform too. That way, you can keep your phone number and email address private.

Help is just a phone call away

Mable has been designed to make it easy for you to manage your own support needs but we're here for you if you have questions, concerns or feedback.

Our Australia-based team can be reached 9am to 5pm Monday to Friday (AEST) on 1300 73 65 73.

Lower fees mean more hours of support for you!

Because of Mable's unique technology we are able to keep overheads low and pass these savings on to you. Other providers can charge up to 50% - Mable only charges a small fee of 14.3% - this means you can get more hours of support funded out of your Home Care Package.

How we stack up (Hours per week)

Level 2 \$15,250		Level 3 \$33,500		Level 4 \$50,750	
2-4 hrs Typical HCP	6-7 hrs Mable	7-8 hrs Typical HCP	14-16 hrs Mable	10-12 hrs Typical HCP	20-24 hrs Mable
Administration Fees					
\$5,338 (35%)	\$2,288 (15%)	\$11,725 (35%)	\$5,025 (15%)	\$17,763 (35%)	\$7,613 (15%)
Services Funds Available					
\$9,912 (65%)	\$12,962 (85%)	\$21,775 (65%)	\$28,475 (85%)	\$32,987 (65%)	\$43,137 (85%)

- Illustrative example comparing a typical Home Care Package (not self-managed) with a Home Care Package self-managed through Mable, at Levels 2, 3 and 4.
- The figures for the "Typical Home Care Package" are based on average fees and hourly service costs published by a selection of large providers on My Aged Care as at July 2019.
- The admin fee for "Mable" is based on average fees charged by a selection of commonly used Approved Provider partners who host self-managed Home Care Packages as at July 2019. Mable hourly service cost is an example only. Rates typically range from \$30 to \$48 per hour on the platform across independent workers with different experiences, qualifications and services.